

Asmik Arustamyan

UI/UX Designer

Seattle, US

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Detail-oriented UI/UX Designer with extensive experience in web development and product support, excelling in creating user-centric digital solutions. Proficient in resolving complex design challenges and enhancing user experience through collaborative team efforts. Dedicated to applying technical skills and creative problem-solving to produce compelling and functional designs.

Employment history

Nov 2023 - Sep 2024

UI/UX Designer

Springboard at Remote

- Devised healthcare app design, focusing on UI/UX for better user engagement
- Guided a team to align product features with stakeholder expectations, ensuring project success
- Partnered on projects for solo travelers and media app redesign, uplifting user satisfaction
- Leveraged analytical skills to pinpoint user needs, augmenting app functionality

Jul 2021 - Present

Sr. Web Operations Specialist

Sinclair Digital at Seattle, Washington

- Pioneered UI/UX design improvements for news sites, optimizing performance
- Expedited resolution of high-level technical cases, achieving performance benchmarks
- Directed impactful website projects, enhancing user interaction and application efficiency
- Partnered with cross-functional teams to deliver superior results
- Authored detailed documentation and mentored Tier 1 team, augmenting support quality

Apr 2019 - Jul 2021

UX Researcher / Product Support Specialist

App in the Air, Inc at Seattle, Washington

- Conducted qualitative and quantitative research through user interviews, usability testing, and surveys.
- Analyzed research data to identify patterns and trends that inform design decisions.
- Actively was involved in diagnosing and troubleshooting technical problems, liaising with cross-functional teams.
- Utilized SQL to dissect user behavior patterns, offering crucial insights for informed decision-making and product improvements.

Feb 2017 - Apr 2019

Technical Support Agent

Valve at Bellevue, Washington

- Streamlined high-volume inbound support email management
- Enhanced software performance through vital development team support
- Contributed to daily software builds, ensuring seamless release

Education

2024

UI/UX Design

Springboard at Remote

Worked on different Capstone Projects including creating a platform for solo-travelers and redesigning the existing media app to meet the business needs.

2020

Front-End Development

NuCamp Coding Bootcamp

Worked on a Portfolio Project using HTML, CSS, JavaScript, and React Native. Concentrated on working with different frameworks such as Bootstrap and React.

Dec 2018 - Jun 2019

UI/UX Design

CareerFoundry at Remote

Applied basic principles to common design problems. Identified which aspects are holding a project back. Created prototypes and conducted user interviews.

2012

Journalism

Moscow International University at Moscow, Russia

Graduated with a degree in Journalism, acquiring a strong foundation in media studies, communication, and journalism principles.

Languages

English

Highly proficient

Russian

Native

Spanish

Highly proficient



Links

[Portfolio](#)

[LinkedIn](#)

Skills

User Interface Design

User Experience Design

Interaction Design

Usability Testing

Information Architecture

Team Collaboration

Attention to Detail

Empathy

Wireframing

Prototyping

Figma

CSS

HTML

JavaScript

Problem Solving

Creative Thinking

